



Neos Travel Advisory

Waiver for Passengers Affected by Amritsar Airport and Indian Air Space Closures

Dear Travel Partners,

Consequent to the airport and airspace closures at Amritsar from 7th May 2025, the following waiver is being offered to avoid inconvenience and offer flexibility to our passengers.

POLICY

| | |
|-----------------------|--|
| Markets | All itineraries to/from ATQ |
| Ticket Stock | 703 |
| Ticket Issue | All tickets issued on/before May 8, 2025 |
| Original Travel Dates | Between May 7, 2025, and May 17, 2025 |
| Rebooking Window | Up to and including June 30, 2025 |

RE-PROTECTION GUIDELINES

| Fare Rules | Policy Within Rebooking Window | Policy outside Rebooking Window |
|------------------------------|--------------------------------|---------------------------------|
| Change Fee(s) | Waived | Fare rules apply |
| ADCL | Waived | Fare rules apply |
| Cancellation Fees | Waived | Fare rules apply |
| Change of Origin/Destination | Fare rules Apply | Fare rules apply |

Endorsment: For Travel Agencies, use ATQCANXMAY25, when processing a ticket exchange for GDS issued tickets.

Efforts should be made to rebook in the same RBD; if unavailable, a higher RBD may be selected. Change in cabin class is not permitted.

Neos SpA

Società Unipersonale - Sede Legale ed Operativa: Via della Chiesa, 68 – 21019 Somma Lombardo (VA)

PI/CF e n. iscr. CCIAA di Varese: 08254440012 Capitale Sociale € 20.000.000,00 interamente versato

Tel +39 0331 232811 Fax +39 0331 230320